

## AMC Quotation/Contract (Non-Comprehensive)

We, M/s. **Japman Technologies Private Limited**, registered office at B-13, 2<sup>nd</sup> FL, Back Side, Saraswati Garden, New Delhi – 110015, herein after referred as, shall maintain the various Computer systems and other Peripherals specified in this agreement

In addition / deletion of machines / equipment shall be subject to terms and conditions of this agreement.

Having acquired the requisite information related to the subject work after visiting the site Date \_\_\_/\_\_\_/\_\_\_ and examining the form of contract, nature, quantum of work as affecting the contract invited by on behalf of the **Japman Technologies Pvt. LTD.**

### Computer / Peripherals

S. No	Type Lap/Desk	Make/Model	Qty	Serial No. /Service Tag No.	Mac Address

### Contract Cost – Remote Support

### Onsite Visit

Type 1	(INR) Cost/Unit, 1-2	Qty	Cost/Dist. 0 - 5 Km	Total Cost
Computer/Laptop	Rs 900/year		Free Service	
Type 2	(INR) Cost/Unit >2<=5	Qty	Cost/Dist. 5.1 - 10 Km	Total Cost
Computer/Laptop	Rs 800/year		Rs 100/Visit	
Type 3	(INR) Cost/Unit >5	Qty	Cost/Dist. 10.1 - 20 Km	Total Cost
Computer/Laptop	Rs 700/year		Rs 200/Visit	

Under this Non-Comprehensive maintenance contract, the following services will be provided  
**(Only services, does not include parts)**

- Understand the Issue and provide remote support first
- System Optimization & Tuning if require
- Operating System level support without any spare part
- If onsite visit / spare parts required for maintenance will be charged extra

- Any service apart from the agreed in the contract or will be charged extra

**Note:**

This Quotation/Contract is only for ---- Computers and ---- Laptop.

Start Date \_\_/\_\_/\_\_\_\_ to End Date \_\_/\_\_/\_\_\_\_

Replaced components, cables or cards will become the property of **Japman Technologies Private Limited**.

## **The Onsite Maintenance conditions**

Service Engineers shall attend the call within 24-48 business working hours

Service Engineers should maintain all calls attended / pending issues for records

Service Engineers should maintain details of spare parts replacement.

No component(s) / spare(s) shall be removed without informing the Competent Authority.

## **Terms of Agreement**

This agreement shall remain in force for the period of AMC

It shall be open; either party to terminate this agreement any time by giving one-month notice to the other party in writing.

## **Unauthorized attendance / abnormal usage misuse**

Failure of equipment due to voltage fluctuations, abnormal voltage, defects in your electrical installation, abnormal usages or misuse is not covered by this contract.

Tempering with or repair of the equipment or service equipment at any time and under any circumstance whatsoever by any one with the exception of our authorized representative will render the contract null and void , without prejudice to our other rights.

All failures resulting from the above will be rectified on additional chargeable basis.

## **Working Hours**

Unless and otherwise specially agreed to all services will be rendered during our normal working hours in all working days of the week (i.e. not on Saturday-Sunday, Normal holidays and other Public/ Gazetted holidays).

Company shall provide service from **11:00 AM - 07:00 PM (Mon- Friday)**

The service consists, corrective maintenance and includes carrying out the necessary repairs and fittings of parts.

**Your cooperation is solicited to ensure that**

***Our Engineers Do Not Waste their Time in Waiting*** this delays service to Next Customer.

## **Change of Ownership or Location**

The contract is not transferable even change of ownership or site location or may be continue even after mutual understanding with **Japman Technologies Private Limited**. And authority reserves the right to sign the contract in case of ownership or site of the equipment's are valid. On such termination, there will be no refund of unexpired period of contract.

## Force Majeure

No liability shall be attracted to company for non-performance or delayed execution of this contract because of force majeure i.e. due to any cause, which beyond the control of **Japman Technologies Private Limited**

## Arbitration

All disputes and differences arising out of or connected with this contract, failing amicable settlement shall be referred to the arbitration, one to be appointed by each party. The arbitrator shall be appoint an umpire before proceeding with arbitration under the arbitration Act 1940 or any modification thereof, for the being in force, Arbitration shall take place only at Delhi.

## TERMS & CONDITIONS OF THE MAINTENANCE CONTRACT FOR THE COMPUTERS AND PERIPHERALS

The Operating environment condition in which the equipment is presently installed is quite satisfactory and the second party will not raise any condition with regard to the working environments for the equipment covered under the Maintenance Contract.

I/We, the undersigned hereby offer for **Non-Comprehensive Annual Maintenance Contract (AMC)** For Computer systems and other peripherals specified in this agreement is strictly in accordance with the terms and conditions indicated by you in the said document. We also agree to submit the bill on quarterly/half yearly basis in advance.

I/We understand that the **Japman Technologies Pvt Ltd.** reserves the right to reject any or all the quotations or accept them in part or to reject the quotation without assigning any reasons.

### THE AGREEMENT:

This document signed by both the parties shall constitute the entire agreement binding on both the parties.

This agreement has been executed in the English language in two originals and each party has retained one original.

In witness where of each of the parties here to has caused this agreement to be executed as on the day, month and the year first above written.

First Party

Second Party

Name:

Name:

Designation

Designation

